PRINTABLE CHECKLIST

Who to call in a power cut: 105 and your network operator

Call 105. It is free from mobiles and landlines in England, Scotland and Wales and connects you to your local network operator, the company that repairs the cables. In Northern Ireland call 03457 643643. Do not call your energy supplier, which only handles bills and meters. Call 999 if there is a danger to life.

- [ ] Save 105 in every phone in the house
- [ ] Write the key numbers on paper and keep them with a torch
- [ ] Look up your network operator at powercut105.com
- [ ] Join the Priority Services Register if you qualify
- [ ] Register for emergencySMS by texting register to 999
- [ ] Keep a power bank charged
- [ ] Ask your landline provider about battery backup if you rely on it