PRINTABLE CHECKLIST

Power cut scams and cyber security: how UK households stay safe

Your network operator never asks for bank details or payment to restore power, never charges at the door, and does not pay compensation through unexpected text links. If anyone asks for money or details in connection with a power cut, stop and contact the company yourself on 105 or the number on your bill. Protect your email with a strong password and two-step

- [ ] 105 written by the front door and by older relatives' doors
- [ ] Door routine agreed: chain on, check ID, call 105
- [ ] Priority Services Register password set if your company offers one
- [ ] Email protected with a unique password and two-step verification
- [ ] Authenticator app set up where accounts allow it
- [ ] Backup codes printed and stored with important papers
- [ ] Automatic updates switched on for phones, computers and the router
- [ ] Offline backup made on a drive kept unplugged
- [ ] Family rule agreed: no money sent on a message alone
- [ ] Some cash kept at home in notes and coins