PRINTABLE CHECKLIST

Who do you call in a power cut? How to report one in the UK

Call 105. It is free from any mobile or landline in England, Scotland and Wales and connects you to your local network operator, the company that repairs the cables. In Northern Ireland call 03457 643643. To check whether your area is affected, enter your postcode at powercut105.com and open your operator's live map. Do not call your energy supplier. Call

- [ ] Save 105 in every phone in the house
- [ ] Write 105, 999 and your operator's name on paper and keep it with a torch
- [ ] Look up your network operator and load block letter at powercut105.com
- [ ] Know where your fuse box is and how to reset a tripped switch
- [ ] Keep a power bank charged
- [ ] Find out if your landline is copper or digital
- [ ] Ask your landline provider about a battery backup if you rely on it
- [ ] Register for emergencySMS by texting register to 999
- [ ] Join the Priority Services Register if you qualify